



MANAGE



DISK IMAGE MANAGEMENT

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With Toughbook's disk image management services, you can ensure that all software on your Toughbooks is deployed quickly and consistently – even before they arrive on your premises.

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TOUGHBOOK

TOUGHPAD



PROSERVICES

What does the service provide?

Our Disk Image Management services gives you an easy, efficient and proven way to centralize image management and have your Toughbooks arrive ready with you for deployment. Because the imaging is managed centrally, you can be certain that all software on your Toughbooks is consistent and up-to-date – and easily altered or adapted should the need arise. In short, it's the ideal solution for reducing the burden on your IT department, for smoothing the rollout of new hardware and reducing the cost and effort of software installation.



What are the benefits?

- **Instant productivity** – your Toughbooks arrive 'ready to go', equipped with precisely what your organization needs.
- **Guaranteed consistency** – because we create and deploy the desired disk image before we supply the Toughbooks to you, you can be sure that all software will be 100% consistent as it is rolled out.
- **Reduced downtime** – centrally managing your disk imaging means the burden on your IT department is reduced and any in-warranty repairs that require re-imaging of the hard drive can be done at the same time.
- **Smoother, quicker rollout** – the extremely process of installing software onto multiple devices across your organization is bypassed completely.

PRODUCT CODE	SERVICE	DETAILS
CFDI	Initial Disk Imaging	Install Customer Image onto Device
CFDIM	Initial Disk Imaging and Image Management up to 3 years	Locally maintain image for 3 years
CFDIREC	Initial Disk Imaging + Recovery Partition	Install Image onto Device & Recovery Partition
CFDICRE	Image Solution Management Including Recover Partition Creation	Image Creation/Consultation/Management
CFBIOS	Special BIOS Settings	Minimum Quantity 15 units
CFBIOSSETUP	Custom BIOS and BIOS Logo Creation	Minimum Quantity 50 units
CFBIOSDEP	Custom BIOS Deployment	Minimum Quantity 20 units



Our range of professional services are the perfect accompaniment to your Toughbook hardware. Each is designed to maximize performance, efficiency and consistency throughout your organization – and to ensure complete user satisfaction at all times.

The Professional Services available to you include:

- Disk image management
- Information management (including asset tagging)
- Deployment management
- Branding services
- Financial services



PROSERVICES

*Best effort endeavour with 90% success. Door to door pickup where applicable.