



MANAGE



INFORMATION MANAGEMENT

Stay in control of each and every Toughbook and Toughpad device within your organization with our information management services.

- Attribution and recording of IMEI numbers or MAC addresses for your wireless modules
- SIM installation
- Asset tagging
- A combination of all of the above



TOUGHBOOK

TOUGHPAD



PROSERVICES

What does the service provide?

With our information management services, you can take greater control of your hardware before it even arrives on your premises. By attributing and recording IMEI numbers, MAC addresses and SIM numbers, you have the best possible – and most secure – view of what is being deployed and used throughout your organizations.

All services are carried out in our Toughbook configuration center before being supplied to you on your premises.



What are the benefits?

- **Greater security** – by giving you IMEI numbers, MAC addresses and SIM numbers, along with tagged and badged assets, the likelihood of theft or misuse is vastly reduced.
- **Greater productivity** – your Toughbooks arrive ready for work, so time and effort at the deployment stage are minimised.
- **Greater likelihood of unit recovery** – tagged Toughbooks are far easier to identify and therefore recover in the event of loss.
- **Greater cross-organizational consistency** – standardizing the tagging and identification of devices within your business gives you greater operational consistency across your organization. This in turn reduces the workload for your IT specialists.

PRODUCT CODE*	SERVICE	DETAILS
CFAT	Standard Asset Tagging	Customer Supplied Tags
CFMAC	IMEI/Mac Address Collection	At time of device purchase
CFSIM	Sim Card Installation	Activation and testing included

*Must be ordered at time of initial purchase.



Our range of professional services are the perfect accompaniment to your Toughbook hardware. Each is designed to maximize performance, efficiency and consistency throughout your organization – and to ensure complete user satisfaction at all times.

The Professional Services available to you include:

- Disk image management
- Information management (including asset tagging)
- Deployment management
- Branding services
- Financial services



PROSERVICES

*Best effort endeavour with 90% success. Door to door pickup where applicable.