



PANASONIC CANADA INC.
5770 Ambler Drive, Mississauga, Ontario L4W 2T3

CCTV

CLOSED CIRCUIT VIDEO EQUIPMENT LIMITED WARRANTY

Panasonic Canada Inc. warrants this product to be free from defects in material and workmanship under normal use and for the warranty period as stated below, commencing from the date of original purchase from Panasonic Canada Inc., agrees to, at its option either (a) repair your product with new or refurbished parts, (b) replace it with a new or a refurbished equivalent value product, or (c) refund your purchase price. The decision to repair, replace or refund will be made by Panasonic Canada Inc. in its sole discretion. Repaired or replacement parts supplied during the warranty coverage period carry the unexpired portion of the original warranty coverage period.

This warranty is given only to the original purchaser, or the person for whom it was purchased as a gift, of a Panasonic brand product originating from an authorized Panasonic dealer or distributor in Canada and purchased and used in Canada, which product was not sold "asis", and which product was delivered to you in new condition in the original packaging. IN ORDER TO BE ELIGIBLE TO RECEIVE WARRANTY SERVICE HEREUNDER, A PURCHASE RECEIPT OR OTHER PROOF OF DATE OF ORIGINAL PURCHASE, SHOWING AMOUNT PAID AND PLACE OF PURCHASE IS REQUIRED.

LIMITATIONS AND EXCLUSIONS

This warranty ONLY COVERS failures due to defects in materials or workmanship, and DOES NOT COVER normal wear and tear or cosmetic damage. The warranty ALSO DOES NOT COVER damages which occurred in shipment, or failures which are caused by products not supplied by Panasonic Canada Inc., or failures which result from accidents, misuse, abuse, neglect, mishandling, misapplication, alteration, faulty installation, set-up adjustments, misadjustment of consumer controls, improper maintenance, improper batteries, power line surge, lightning damage, modification, introduction of sand, humidity, liquids, or service by anyone other than an Authorized Servicer, or damage that is attributable to acts of God. Serial numbers that have been altered, defaced or removed also void this warranty.

For products requiring routine preventive maintenance, that maintenance must be performed in order to maintain warranty coverage. Marking or retained images (sometimes called "burn-in") on display screens resulting from the display of fixed images and blotches resulting from pressure applied to the screen are not defects and are not covered under this warranty. Dry cell batteries are also excluded from coverage under this warranty. Rechargeable batteries are warranted for ninety (90) days from date of original purchase.

THIS EXPRESS, LIMITED WARRANTY IS IN LIEU OF ALL OTHER CONDITIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED CONDITIONS OR WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

IN NO EVENT WILL PANASONIC CANADA INC. BE LIABLE FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED CONDITION OR WARRANTY, INCLUDING WITHOUT LIMITATION LOSS OF DATA, BUSINESS, PROFIT OR GOODWILL. (As examples, this warranty excludes damages for lost time, travel to and from the Authorized Servicer, loss of or damage to media or images, data or other memory or recorded content. This list of items is not exhaustive, but for illustration only.)

IN ANY EVENT, PANASONIC CANADA INC.'S MAXIMUM LIABILITY FOR ANY BREACH SHALL NOT EXCEED THE AMOUNT ACTUALLY PAID BY YOU FOR THE PRODUCT.

NO ACTION, REGARDLESS OF ITS BASIS, MAY BE BEGUN AGAINST PANASONIC CANADA INC. MORE THAN TWO (2) YEARS AFTER THE CAUSE OF ACTION AROSE.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS WHICH VARY DEPENDING ON YOUR PROVINCE OR TERRITORY. In certain instances, some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or the exclusion of implied conditions or warranties, so the above limitations and exclusions may not be applicable.

Warranty Period

5 Years, Parts and Labour

Applicable Models (effective Jan 1, 2015)

Product Model Numbers starting with:

WV-SB, WV-SC, WV-SF, WF-SP, WV-SW, WV-CS, WV-CP, WV-CW, WV-SU, WJ-ND, WJ-NV, WJ-HD, WJ-GX, WJ-PC, WJ-PR, WJ-CU

Warranty Period

3 Years, Parts and Labour

Applicable Models

K-EF134L02AP	K-EF134L03AP	K-EF134L06AP	K-EW114L03AP	K-EW114L06AP	K-NL308KP
K-NL316KP	WV-V1330L1	WV-V1330LK	WV-V2530L1	WV-V2530LK	

WARRANTY COVERAGE PERIOD EXCEPTIONS (all models)

Pan & Tilt Mechanism, Lens, Motors, Fans, Slip Rings	1 year parts and labour
Panasonic Software	90 days – replacement only
Hard Disk Drive Unit	1 year plus the balance (if any) of the original manufacturer's Limited Warranty
Accessories:	1 year parts and labour
3rd Party Products - Including Software	The original manufacturer's Limited Warranty (if any)