



KEY FEATURES

- Configurable calling schedule
- Capability to send email, Text-to-Speech, SMS and/or .wav files
- Automatic call retries upon unconfirmed message delivery
- Import call list as CSV file
- Connects to Communications Server using SIP extensions or trunks

APPOINTMENT REMINDER APPLICATION SOFTWARE

Appointment Reminder gives you an easy way to remind customers about upcoming appointments while enhancing productivity by freeing up staff to work on other tasks. A variety of notification options can be used based on the customer's communication preference—outbound call, email and/or text message. You'll see a quick return on investment as revenues increase due to a decrease in no-shows.

Appointment Reminder features easy, intuitive operation and requires no hardware investment. It's a powerful tool for any service-based company looking to quickly improve appointment scheduling efficiencies.

Destination	Dest.	Name	Call State	Subject	BCC	Message	Start	Stop Time
303277996	CALL	John Doe	NOT_CALLED	H. This is ACH...		E...	3:00...	7:00:00 PM
864647855	SMS	Nick Almond	NOT_CALLED	H. This is ACH...		0	3:00:00...	7:00:00 PM
864647855	EMAIL	Jane Ara...	NOT_CALLED	ACHIE Reminder	master@...	H. This is ACH...	3:00:00...	6:00:00 PM
864647855	CALL	Tom Smith	NOT_CALLED	H. This is ACH...		0	3:00:00...	7:00:00 PM
864647855	CALL	Jerry Stone	NOT_CALLED	H. This is ACH...		0	3:00:00...	7:00:00 PM
864647855	EMAIL	Albert Huga	NOT_CALLED	ACHIE Reminder	master@...	H. This is ACH...	3:00:00...	7:00:00 PM

CALLING LIST

Parameter Name	Parameter Value
PBX IP	192.168.166.157
PBX SIP Port	5060
Local IP	192.168.168.318
Gateway	192.168.166.254
SIP Proxy Extension	198
SIP Extension Count	2
PBX Type (NS1000/TDEACP)	NS1000
SIP Register Before (true/false)	True
Retry Count	3
Retry Time (minutes)	10
Trunk Selection Prefix	9
Cancel Destination	200
Cancel Destination Type (CALL/EMAIL/SMS)	CALL

CONFIGURATION

APPOINTMENT REMINDER

SYSTEM REQUIREMENTS

- KX-TDE100/200/600, KX-NCP500/1000 and KX-NS700/1000 Communications Server series
- Server Hardware (minimum):
 - Intel® Core™ i5-750 at 2.66 GHz or faster, 8 GB RAM, 100 GB free HDD space, 100BaseT NIC
 - Microsoft Windows Server 2008 R2 SP1 (UAC disabled), Microsoft Windows Server 2012 (UAC disabled), Microsoft Windows 7 Professional (UAC disabled), Microsoft Windows 8 (UAC disabled)
- Client Hardware (minimum):
 - Intel® Core™ 2 Quad at 2.83 GHz faster, 2 GB RAM, 100BaseT NIC
 - Microsoft Windows XP Professional SP3, Microsoft Windows Vista Business (UAC disabled), Microsoft Windows 7 Professional (UAC disabled), Microsoft Windows 8 (UAC disabled)

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