



KEY FEATURES

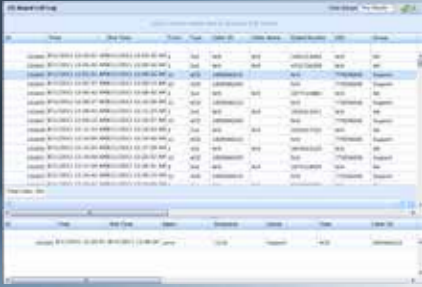
- Easy call accounting report setup by department, system, extension or incoming/outgoing number
- Custom billing reports
- Print, schedule, email and export reports
- Detailed call logs
- Connect up to 8 networked Communications Servers simultaneously

CALL ACCOUNTING

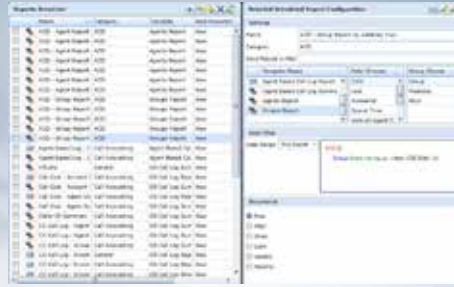
APPLICATION SOFTWARE

Gain insight and understanding about your organization's performance and customer experience with Call Accounting application software. Call Accounting logs incoming, outgoing and internal calls into a database, allowing you to create a variety of historical reports to give you the information you need to manage your business via controlling expenses, distributing costs and increasing employee productivity.

Among its many benefits, Call Accounting allows for more accurate cost allocation among departments and reduces call burden on agents. Once implemented, Call Accounting can provide detailed call logs to help improve budgeting, planning and forecasting and lower telephony bills. Combined with the other benefits, the ability to prevent phone system misuse and abuse increases employee productivity across the board.



CO BASED CALL LOG



REPORTS

CALL ACCOUNTING

SYSTEM REQUIREMENTS

- KX-TDE100/200/600, KX-NCP500/1000 and KX-NS700/1000 Communications Server series
- Server Hardware (minimum):
 - Intel® Core™ i5-750 at 2.66 GHz or faster, 8 GB RAM, 100 GB free HDD space, 100BaseT NIC
 - Microsoft Windows Server 2008 R2 SP1 (UAC disabled), Microsoft Windows Server 2012 (UAC disabled), Microsoft Windows 7 Professional (UAC disabled), Microsoft Windows 8 (UAC disabled)
- Client Hardware (minimum):
 - Intel® Core™ 2 Quad at 2.83 GHz faster, 2 GB RAM, 100BaseT NIC
 - Microsoft Windows XP Professional SP3, Microsoft Windows Vista Business (UAC disabled), Microsoft Windows 7 Professional (UAC disabled), Microsoft Windows 8 (UAC disabled)

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1-800-635-3587

