



## KEY FEATURES

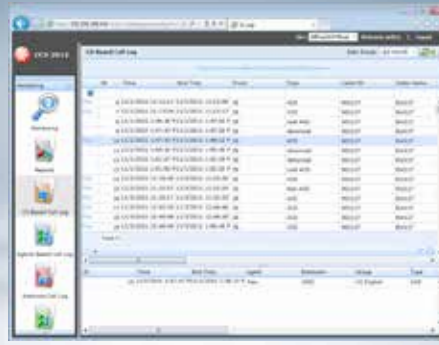
- Recording for trunks (ISDN, analog or SIP) or extensions (SIP, IP or digital)
- Powerful encryption for legal compliance and multi-level playback security
- Start/Stop recording capability for PCI/FSA compliance
- Built-in archiving functionality and search/filter capabilities
- Comprehensive recording throughout call entirety including Hold and Transfer

# CALL RECORDING

## APPLICATION SOFTWARE

In business environments that require phone calls to be captured and recorded for future reference, Call Recording is a powerful tool for training, reducing conflicts and resolving potential liabilities. Quickly and easily search for a recording by extension, date and time, line, caller ID and many other fields. Recorded conversations are encrypted and stored in their original format to maintain integrity and can be emailed and saved in a .wav file for easy review.

Call Recording is ideal for helping ward off costly litigation, resolving “who said what” disputes, shielding staff from abusive callers and monitoring staff performance. Call Recording is also ideal for leveraging as training to provide real-life examples for more focused telesales and marketing education.



CO BASED CALL LOG

# CALL RECORDING

## SYSTEM REQUIREMENTS

- KX-TDE100/200/600, KX-NCP500/1000 and KX-NS700/1000 Communications Server series
- Server Hardware (minimum):
  - Intel® Core™ i5-750 at 2.66 GHz or faster, 8 GB RAM, 100 GB free HDD space, 100BaseT NIC
  - Microsoft Windows Server 2008 R2 SP1 (UAC disabled), Microsoft Windows Server 2012 (UAC disabled), Microsoft Windows 7 Professional (UAC disabled), Microsoft Windows 8 (UAC disabled)
- Client Hardware (minimum):
  - Intel® Core™ 2 Quad at 2.83 GHz faster, 2 GB RAM, 100BaseT NIC
  - Microsoft Windows XP Professional SP3, Microsoft Windows Vista Business (UAC disabled), Microsoft Windows 7 Professional (UAC disabled), Microsoft Windows 8 (UAC disabled)

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