



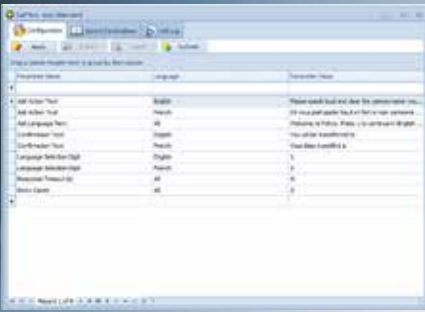
KEY FEATURES

- Easy configuration and use
- High-end text-to-speech and speech recognition engines
- SIP IVR-based with predefined auto attendant script
- Configurable destination recipient name/extension list
- Multiple languages supported

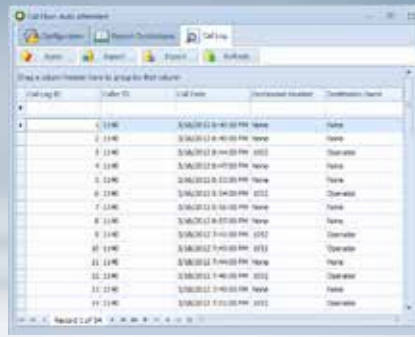
SPEECH AUTO ATTENDANT APPLICATION SOFTWARE

Speech Auto Attendant enhances your company's image by providing a multilingual, state-of-the-art, speech-enabled auto attendant system that demonstrates your commitment to unsurpassed customer service. It's an out-of-the box intelligent routing solution that enables callers to speak the name of a person, department, service or location and be automatically transferred to their requested party—without the hassle of searching for phone numbers or waiting to speak to an operator. Speech recognition technology frees your mobile customers' hands and lets them control the call experience with spoken commands instead of menu-controlled button pushing. A keypad input option is also available when needed.

Your organization will realize enhanced call-handling efficiencies along with decreased telecommunications costs. Typical users report a 70%-85% reduction in operator-fielded calls. Speech Auto Attendant is the ideal tool for enhancing your corporate image while improving customer service.



GENERAL CONFIGURATION



CALL LOG

SPEECH AUTO ATTENDANT

SYSTEM REQUIREMENTS

- KX-TDE100/200/600, KX-NCP500/1000 and KX-NS700/1000 Communications Server series
- Server Hardware (minimum):
 - Intel® Core™ i5-750 at 2.66 GHz or faster, 8 GB RAM, 100 GB free HDD space, 100BaseT NIC
 - Microsoft Windows Server 2008 R2 SP1 (UAC disabled), Microsoft Windows Server 2012 (UAC disabled), Microsoft Windows 7 Professional (UAC disabled), Microsoft Windows 8 (UAC disabled)
- Client Hardware (minimum):
 - Intel® Core™ 2 Quad at 2.83 GHz faster, 2 GB RAM, 100BaseT NIC
 - Microsoft Windows XP Professional SP3, Microsoft Windows Vista Business (UAC disabled), Microsoft Windows 7 Professional (UAC disabled), Microsoft Windows 8 (UAC disabled)

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